

TO ALL THE SHAREHOLDERS

SEBI, through its Circular SEBI/HO/MIRSD/MIRSD_RTAMB/P/CIR/2022/76 dated May 30, 2022, has introduced a Standard Operating Procedure (SOP) for resolving disputes within the Stock Exchanges Arbitration Mechanism. This mechanism aims to address disputes between Listed Companies/Registrars and Share Transfer Agents (RTA) and their shareholders/investors.

The Arbitration Mechanism comes into play after all avenues for resolving complaints, including those received through the SEBI SCORES Portal, have been exhausted. If you encounter any dispute regarding delays or defaults in processing your requests with the Company and/or its RTA, you have the option to file for arbitration with the Stock Exchange.

For further information, please refer to the following links of the respective stock exchanges:

- NSE: <u>https://www.nseindia.com/invest/about-arbitration</u>
- BSE: <u>https://www.bseindia.com/static/investors/arbitration_mechanism.aspx</u>

As per SEBI's circular SEBI/HO/MIRSD/MIRSD/MIRSD-PoD-1/P/CIR/2023/37 dated March 16, 2023, all folios must now adhere to KYC compliance standards. Moreover, investors are obligated to register their PAN, KYC particulars, and Nomination with the RTAs. Consequently, RTAs are under directive not to process any service requests or complaints from holders/claimants until their PAN, KYC, and Nomination documents/details are appropriately registered.

Therefore, we kindly urge all our shareholders to ensure that their PAN, KYC, and Nomination details are registered or updated with our RTA if not already completed. You can access the requisite forms either through our RTA's website at https://liiplweb.linkintime.co.in/KYC-downloads.html or on the Company's website at https://liiplweb.linkintime.co.in/KYC-downloads.html or on the Company's website at https://https://liiplweb.linkintime.co.in/KYC-downloads.html or on the Company's website at https://https/

Thanking You, for PDS Limited

Sd/-Abhishekh Kanoi Head of Legal & Company Secretary

PDS Limited

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